

## INF80024 Managing IT Capability Semester 1, 2017

### Assignment 1 (Individual) – Literature Review: Establishing IT Capability

**Due Date:** Week 4 (by midnight AEDT, Sunday, March 26, 2017)

**Required Length:** 1500 words

**Marks Allocated:** 20%

**Submission Procedure:** Please submit a copy through the link provided on Blackboard.

#### Details

You are required to conduct a Literature Review re EITHER  
a) frameworks or models for developing IT organisation structures, OR  
b) frameworks or models for developing effective IT processes.  
You are also required to compare how applications of these frameworks or models have been applied in two organisations.

Thus, conduct a critical evaluation of relevant existing literature. This review should focus on relevant texts and other references relating to “IT organisations” or “IT processes”.

Issues to consider are:

- a) History of the development of the literature re IT organisations or IT processes
- b) Key themes within the literature
- c) Consistent recommendations that you identify re IT organisations or IT processes.

This review should include a comparison of two frameworks for developing IT organisations, or a comparison of two organisational models, and give examples of how they have been applied in organisations that you have worked for, or ones that you know of.

Alternatively, review the literature re IT processes, and from the literature identify two essential processes that you are interested in (e.g. procurement, deployment, budgeting, etc.) and compare how they have been implemented in two organisations that you have worked for, or ones that you know of.

**Please study the marking guide before you start planning work for this assignment.**

## Guidelines for your Report Layout

Your report should be presented in a structured format with adequate cited evidence from literature sources (journal articles, refereed conference proceedings and academic books). The evaluation criteria for this assignment are as follows:

### **1. Presentation and Report format (20%)**

Your report should be structured with an introduction, body and conclusion. You will receive marks for the layout, clarity of presentation and logical structure.

### **2. Evidence and arguments (60%)**

This section should include a clear statement of issues, and your discussion should use evidence from literature to support your views. You will receive marks for the flow of logical arguments, and validity of recommendations and conclusions you make.

### **3. Reference and citation (20%)**

Your selection of references, correct bibliographic format and adequate citation of references are important for this portion of the marks. You must specify any references that you have used using the recommended Swinburne referencing system which can be found at the following site:

[www.swinburne.edu.au/lib/guides/harvard\\_system.pdf](http://www.swinburne.edu.au/lib/guides/harvard_system.pdf)